



Hartpury Medical Centre

Hartpury College
Gloucester Road
Gloucestershire
GL19 3LE

1st of March 2021

Chaperone and Consent Policy

At Hartpury Medical Centre we understand there are various reasons why a patient may wish to be accompanied during assessment and treatment.

For example:

- For help with interpretation from language difficulties to hearing impairment.
- For moral support from family, friend or carer.
- Assistance with dressing and undressing.
- Help in remembering details of discussion and rehabilitation exercises.

All patients, regardless of age, gender, ethnic background, culture, sexual orientation, or mental status have the right to have their privacy and dignity respected. All patients are entitled to have a chaperone present for any consultation, examination or procedure where they feel one is required. This applies whether or not the healthcare practitioner is the same gender as the patient. Please note that patients under the age of 16 must be accompanied by an appropriate chaperone this may be a family member or friend. On occasions you may prefer a formal chaperone to be present, i.e. a member of staff.

Wherever possible we would ask you to make this request at the time of booking appointment so that arrangements can be made and your appointment is not delayed in any way. Where this is not possible we will endeavour to provide a formal chaperone at the time of request. However occasionally it may be necessary to reschedule your appointment.

Your therapist may also require a chaperone to be present for certain consultations in accordance with our chaperone policy such as for patients under the age of 16. In the instance of you therapist requiring a chaperone present a clear explanation from your therapist will be given to you prior to your appointment.